



## Mental Health & Addiction – 2006 Year End Transformation Report

### Transformation Workgroup 2006 Accomplishments

Throughout 2006 a number of teams were established to direct and guide the Transformation process. Under the Transformation Work Group (TWG) umbrella are four subgroups tasked with providing recommendations associated with their subgroup objective. The four subgroups are: Results Management and Knowledge Dissemination chaired by Dr. Bernice Pescosolido; Cross-Systems Initiatives chaired by Steve McCaffrey; Relationship Management chaired by Dr. Bob Williams; and Consumer/Family Involvement chaired by Kim Williams and Susan Pieples.

There were numerous accomplishments achieved during 2006 for the TWG. Each of the four subgroups have highlighted just a few of the many accomplishments for 2006.

#### Results Management and Knowledge Dissemination:

- Established the first ever State wide Consumer Service Review (CSR).
- Developed CSR Protocols, trained reviewers, conducted 300 case reviews of adult and youth consumers at 30 CMHCs.
- Provided CSR baseline results for multiple service parameters within the system.

#### Relationship Management:

- Conducted internal Division of Mental Health and Addiction analysis, established parameters for contracting, and developed a plan for partnering with contract treatment providers.
- In partnership with contracted treatment providers, defined and developed performance measures and methodology for calculations to include in performance contracting for FY08.
- Developed an alternative funding/allocation process for future distribution of HAP dollars that ties funding to performance.

#### Consumer and Family Involvement:

- Recruited consumer and family subcommittee members, reviewed the roles and group purpose and began to work collectively on defining, from the group's perspective, a working definition of full partnership.
- Recommended strategies to the full TWG that will ensure that families and consumers are equal partners in the development, delivery and evaluation of culturally sensitive and competent services.

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### 2006 TWG Formation

Transforming Mental Health and Addiction is a priority in the State of Indiana. A transformation kickoff event, October 18-19, 2005, launched the Transformation Journey.

A statewide Transformation Work Group (TWG) met throughout 2006 to guide the transformation process. The Indiana TWG Chair, Mr. Dennis Jones, provides overall direction and guidance to the group. This team of approximately 45 members is a diverse team with representatives from State Agencies, Consumers, State Legislators, Mental Health Providers and Advocates. These members are guiding the transformation process.

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## What's Next for 2007?

The TWG subgroups are providing focus efforts to accomplish the following 2007 goals:

### Results Management and Knowledge Dissemination:

- Enhance ability to identify, disseminate, implement and evaluate EBP's and other promising practices.
- Expand technical assistance to promote statewide adoption of recovery model for mental health consumers.
- Place direction definition around 2007 CSR activities.
- Create a visual communication mechanism for transformation initiatives.

### Relationship Management:

- Implement Performance Based Contracting.
- Develop and implement a provider Scorecard.
- Develop and implement an internal DMHA infrastructure plan to support Performance Based Contracting.
- Develop and implement a continuous Quality Management plan.
- Increase Consumer and Family involvement in development and assessing performance.

### Consumer and Family Involvement:

- Initiate recovery survey for family and consumers and analyze results.
- Involvement in identifying the performance outcomes for provider contracts.
- Seeking consensus on subgroup's top priorities.

### Cross-Systems Initiatives:

- Forensics—Join efforts with established DOC and DMHA forensics committee.



- Early Identification and Intervention—Join efforts with the Children's Cross Systems Team.
- Public Health & Prevention—Combine these two areas to create a new subcommittee with a focus on public health and prevention goals.

### Delivery and Financing Models Initiative:

- Define service array that will support recovery and resiliency.
- Develop and implement funding methods that support the identified service array.

## Transformation Workgroup 2006 Team Accomplishments (Continued from page 1)

### Consumer and Family Involvement (cont'd):

- Began to prioritize the recommended strategies and develop ways to measure progress/success.

### Cross-Systems Initiatives:

- Forensic Priority Area: In order to ensure Medicaid eligibility upon reentry for offenders with mental illness who qualify for disability status, a Memorandum of Understanding has been signed by the Department of Correction and FSSA which permits early application for FSSA benefits.
- Public Health Priority Area: Pharmacy Quality Initiative—The first phase of interventions was implemented January 1, 2007. Additional interventions are being developed.
- Early Identification/Intervention Priority Area: The Child and Adolescent Needs and Strengths (CANS) Assessment Tool will be implemented on July 1, 2007. Training on the use of the CANS Assessment is currently being conducted.



# INDIANA FAMILY & SOCIAL SERVICES ADMINISTRATION

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- Kim Williams
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## 2006 TWG Subgroup Team Members

The TWG subgroups were supported with the contributions of numerous individuals, including:

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